

## **Community Social Media Coordinator Position**

#### **About Travel Drumheller**

Travel Drumheller is a non-profit destination marketing organization (DMO) responsible for creating and implementing marketing campaigns showcasing the Drumheller Valley as a premier destination. We are dedicated to developing marketing campaigns designed to tell the stories of the Drumheller Valley to encourage year-round tourism.

**Vision:** The Drumheller Region is an iconic Canadian destination

Mission: To promote Drumheller Region as a premier year-round destination

#### Travel Drumheller believes in

Delivering Quality Marketing
Value based stakeholder marketing
Collaboration
A well-informed tourism industry

#### The Role

The Community Social Media Coordinator will be responsible for creating online content in coordination with the marketing manager. In addition, this position may interact with virtual communities to achieve superior customer engagement and increased visibility.

In fulfilling the responsibilities of this position, the Community Social Media Coordinator will be required to work in harmony and close cooperation with Drumheller Visitor Information Centre staff and Travel Drumheller ambassadors.

## What you will do:

Optimize social media pages and profiles for Travel Drumheller,

Generate, edit, publish and share content regularly (original text, images, video, HTML)

Attend events and produce social media content

Create a content library that can be used throughout the year

Build meaningful online connections through dialogue and messaging

Respond to social media messages, inquiries and comments

Request the use of user-generated content through Crowdriff

Moderate user-generated content and messages appropriately

Track and analyze analytic reports to gain insights on traffic, demographics, and effectiveness; positively utilize information to affect future outcomes.

#### **Start Date**

June 15th 2023 for 8 weeks

**Hours:** up to 35/week including all weekends - Thursday through Monday shift **Wage** \$19 an hour

Travel expenses for visiting events and businesses in the Drumheller region

Please note that this is a Canada Summer Student Job program Qualifications and attributes include:

## To qualify with grant requirements, the successful candidate must be:

Between 15 and 30 years of age (inclusive) at the start of employment A Canadian Citizen, permanent resident, or person on whom refugee protection has been conferred under the Immigration and Refugee Protection Act. According to the relevant provincial / territorial legislation and regulations, you are legally entitled to work.

### Knowledge, Skills and Experience

Proven working experience in digital marketing and social media Strong familiarity with social media platforms (Facebook, Twitter, Instagram, YouTube, etc.) and video/photo editing tools

Ability to capture and create quality content for different social media platforms Understanding of social media metrics; ability to interpret results and take action to increase the effectiveness of social media campaigns

Strong written and verbal communication skills

Detail and customer-oriented with good multitasking and organizational ability Ability to work under minimal supervision

Currently enrolled in a post-secondary institution or is a recent graduate, preferred Third or fourth-year student, public relations or journalism

# **How to Apply:**

Please send your resume and cover letter to the Marketing Manager of Travel Drumheller marketing@traveldrumheller.com with the email subject line: Social Media Position.

**Deadline to apply:** 4 p.m. – April 23rd 2023

Valid Alberta Class 5 Drivers license with access to a reliable vehicle

Don't meet every single requirement? We know (and studies have shown) that women and people of colour are less likely to apply for jobs unless they meet every single qualification.

At Travel Drumheller we are dedicated to building a diverse, inclusive and authentic team. So if you're excited about this role, but your experience doesn't perfectly align with every qualification in the job description, we encourage you to apply anyway. You may just end up being the right candidate for this or other roles on our growing team.