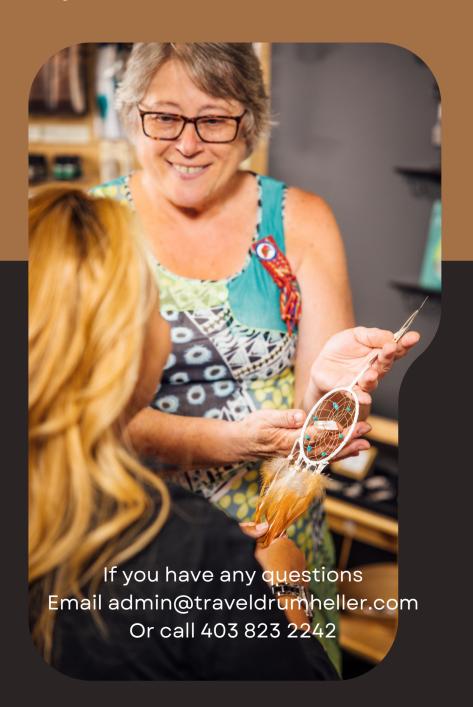
GOST

\$50 per employee (Ask about financial support)

DATES

May 16 & 17, 2023









EMPLOYMENT
M.H. ENTERPRISES

ROYAL TYRRELL MUSEUM

Equipping Ambassadors of the Valley



DRUM DISCOVERY

A training and support program for customer facing staff.



- Equipping our local employees to help guests make the most of their time in Drumheller
- Coaching staff to share a passion for the Drumheller Valley and area
- Increasing confidence and sense of belonging for local citizens
- Raising loyalty to local businesses and services for visitors and citizens



WHAT IS INCLUDED?

- A familarization tour of the Valley. With a mix of drive by and visits to local attractions
- Customer care training from the Royal Tyrrell Museum
- Community support information
- Certification for the employee
- Certificate and decal for the business
- A celebratory lunch for employees which includes a 'toquing' ceremony

STAFF LEARN

- All about the Drumheller Valley
- Great customer care skills
- The range of community supports available to them

BUSINESS BENEFITS

- Building a community-wide level of customer care
- Increasing the customer care offered to your customers
- Boosting staff confidence and morale
- Reducing staff turnover
- Increasing your appeal as an employer